

**As always, nothing but the best experience with MPC. I have a 1980 911sc which sadly needed a topend rebuild so it had to be MPC to get the job done. This project couldn't of been handled any better. I only trust Emil with my 911, he is an outstanding mechanic, who is honest and takes care of your car as if it belonged to him. Thanks again Johnathan and Emil, you guy's rock!**

★★★★★ by Sabeo Mederos on 2015-10-04

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NPS: 

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**I didn't think MPC could be better but my last experience was fantastic! The staff feels inspired, happy and the space looks bright, airy, and welcoming. They were accommodating to my schedule and had my car ready first thing in the morning. Like always, Chris and Jonathan called to inform me of the status of my repairs and confirmed all the necessary parts / labor before proceeding. Not sure if its the new ownership but the levity and renewed sense of excellent customer service is palpable.**

★★★★★ by Cecilia Powers on 2015-09-04

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**These guys are the best. I have an older Mercedes and needed to replace the steering box & pump. They tracked every outlet in the country and found rebuilds, - and this is not the first time that they have undertaken such searches on my behalf. I have always found their work to be superior and their charges are well in-line. Furthermore, you get to meet the ACTUAL Technician working on your vehicle and are not held at arms-length by a customer-service rep. All this adds to the personal touch and enhances one's sense of confidence. I am extremely happy in my association with Midwest Performance Cars.**

★★★★★ by Peter Rogers on 2015-09-03

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**Superior knowledge, excellent service and a no b.s. approach. Honest, straight forward evaluation and repair, It is a refreshing experience. Sincerely, a guy that has lived here my whole life dealing with mechanics, they are awesome.**

★★★★★ by Chris Urbonas on 2015-08-31

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**Great customer service experience thus far.**

★★★★★ by Tyler Zoesch on 2015-08-24

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**I trust these guys, and that's rare for me to say. I have found their estimated completion times to be accurate (not a small accomplishment in view of the fact that my car is a 1974 BMW). MPC keeps me informed of the progress of repairs, and the car always comes out better than it went in. In short, a valuable resource for car owners.**

★★★★★ by David Novak on 2015-08-23

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**EXCELLENT, PROFESSIONAL, MORE KNOWLEDGEABLE THAN THE FOLKS AT THE DEALERSHIP THAT CHARGES MORE \$\$\$.** I FEEL LIKE I'M IN A COLLABORATIVE RELATIONSHIP WITH THEM, THANKS TO CHRIS AND JONATHAN. KRISTA

★★★★★ by Krista Martin on 2015-08-20

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**Been with these guys since I started driving high performance cars and they are fantastic great service good timing and well they even give you a ride to the office at drop off! Cheers to the MPC team-thank you for your service !**

★★★★★ by Glennon Schaffner on 2015-08-20

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**Thanks for helping me so quickly. I appreciate the interactions with Chris and Jonathan. It makes the process a collaborative affair. Also it's nice to talk of things other than cars. Krista**

★★★★★ by Krista Martin on 2015-08-20

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**Midwest Performance Cars did an excellent job of checking my car--not only for the issue the car was having, but also for any other issues that may be going on. They took preventative measures to save me time, money, and ultimately, to ensure my future safety. They were considerate, informative, and timely.**

★★★★★ by Anon on 2015-08-18

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**Great service and knowledge. Knows my car and its quirks!**

★★★★★ by Cher Garrett on 2015-08-15

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**Excellent service. Very clear and concise information on the problem with my car.**

★★★★★ by Stephanie Evans on 2015-08-13

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★★★★★ by Dan Gaeta on 2015-08-05

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**Service was performed and delivered as promised.**

★★★★★ by Allan Gold on 2015-08-03

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**Jonathan is beyond amazing, always honest and forthright. Chris was my point person and was just as amazing, I absolutely trust Midwest.**

★★★★★ by Jashed Deen on 2015-07-26

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**I think the service is thorough and the work seems fine. You are people I like to work with. As I said yesterday, my friend who knows cars told me I was overcharged for replacing the screws, even if the motor mounting needed to be worked with.**

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**Jonathan and the guys were extremely helpful and knowledgeable about what they were doing. It took a little longer time than initially estimated but this was to get the car into the best shape. Additionally, they gave me money-saving tips and showed me maintenance stuff i could do by myself to maintain the car's performance. Would definitely recommend these guys.**

★★★★★ by Nicholas Dadzie on 2015-07-21

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## Great work and always looking to help me spend less money.

★★★★★ by Lance Friedmann on 2015-07-19

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NPS: 

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## Extremely knowledgeable service as usual.

★★★★★ by Kai Chu on 2015-07-17

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NPS: N/A

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**The guys at MPC provided fantastic customer service and carried out professional and thorough work on my BMW. After inspecting and diagnosing the problem, there was no hard-sell, but an open and honest explanation of what needed to be done. Their pricing is fair and they even cleaned my car... what more could you ask for!? This place is a real gem, I'll certainly be back.**

★★★★★ by Toby Burek on 2015-07-15

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**top notch. Brake job done efficiently and on time. Every item was explained, even to the extent that I was sent a picture of the brakes before repair and afterwards. Car was road tested and washed when I picked it up. I would go no other place**

★★★★★ by Robert Smoller on 2015-07-13

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**AMAZING service. Went above and beyond expectations. What nice guys working there! Will be sure to give them my business again!!**

★★★★★ by Bryan Doyle on 2015-07-12

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**Friendly, great communication, affordable rates. Would recommend.**

★★★★★ by Shawn DeVries on 2015-07-11

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**Knowledgeable and friendly - a great combination.**

★★★★★ by Mark Peterson on 2015-07-08

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**Very happy with my experience with MPC. Very professional outfit, and did great work for a reasonable expense.**

★★★★★ by Tom Olsson on 2015-07-02

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**This is my third experience with MPC and JJ. The shop team have been excellent to deal with!**

★★★★★ by Alan Cook on 2015-06-27

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**Diagnosed and solved my Audi air conditioning problem**

★★★★★ by Calvin Brown on 2015-06-25

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**Was in for computer error codes indicating increased emissions in my E 90 M3. Old codes cleared and new updates entered. Issue was a fuel sensor and it was taken care of on time for a reasonable amount. As always the staff made sure I understood what was going on and was up front on the repairs. Car is running great again.**

★★★★★ by Russ Omuro on 2015-06-24

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**Perfect service, as always. Exact estimate, reasonable pricing, on-time delivery and friendly staff, it doesn't get any better than this. I wouldn't use anyone else for Audi service.**

★★★★★ by Anon on 2015-06-23

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**I was in Chicago for a meeting and my car had a problem with the air conditioner. The guys at Midwest Performance Cars could not have been nicer. They let me bring my car in right away; gave me a ride back to the hotel and were in frequent contact with me. They found the problem but I had to leave before there was time to get the parts and make the repair. They even washed the car! I only wish their shop was in my town. I would highly recommend them. I gave some of their**

**cards to the concierge in case any other guests had car problems. Thank you to all of the guys in the shop.**

★★★★★ by Leah McCormack on 2015-06-16

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**I've been going to Midwest Performance for years and very much trust & rely on their expertise. They are highly skilled, very reliable and overall great to interact with. Over the years they've done work on many different cars for me from a BMW X5, to a Porsche Cayenne Turbo to my current car a Mercedes Benz G Wagon. They always do an amazing job and I'll continue to go to them for years to come. Over the years I have also referred many people to go there, and they've all had a positive experience and were very satisfied with the referral.**

★★★★★ by Renee Chez on 2015-06-15

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**I though I was at the mercy of a dealer and then I found this shop. From the communication and explanations they provided, the overall service, not to mention the patience and cooperation they had, I would recommend this shop to anyone at any time for anything. Thank you Jonathan and Chris (as well as your mechanics) for taking care of me and my car!!! I am eternally grateful that I found you**

★★★★★ by Leanne Kindernay on 2015-06-12

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### **Knowledgeable affordable service**

★★★★★ by Anita Rao on 2015-06-12

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**I got our Prius hybrid battery reconditioned at MPC and found everyone there to be highly competent, professional and friendly. The mechanic was happy to respond to my questions about the technical aspects of the reconditioning process too. Jonathan and Andy are no nonsense people who sound like they pride themselves on diagnosing a problem correctly the first time, as opposed to "throwing parts at a problem" as some places do. I decided to try MPC because reconditioning the battery with MPC was just over half what the dealer would have charged for a new battery, and MPC is giving me a 2 year warranty when the dealer would only give me one year. Also,**

**since reconditioning the battery spares the "good" portion of the battery, it seems to be an environmentally responsible route to take. Time will tell, but I like this option and I liked these people.**

★★★★★ by Steve Schultz on 2015-06-08

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**Customer service is outstanding! Thorough explanations of the work to be done and recommendations.**

★★★★★ by Cecil Curtwright on 2015-06-06

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**Took the most recent addition to MPC and was pleased with the results, although one item (replace wipers) did not appear to make the list of items that needed to be completed...and as a result was not.**

★★★★★ by Kris Keys on 2015-05-23

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### great service per usual

★★★★★ by Anon on 2015-05-22

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**As usual, I was treated with great courtesy. I was provided with feedback on key repair issues, and the work was done quickly and to my satisfaction. The car now drives like new!!!! Employees at Midwest have a great "can-do, nothing is a problem" attitude, which is much appreciated when compared to the attitude of the average dealer. Midwest focuses on doing the work rather than selling OEM parts.**

★★★★★ by Peter Rogers on 2015-05-15

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**Friendly, responsive service, good communication, flexible scheduling. Great mechanics for BWM, Porsche and Audi.**

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**They got me in quickly and were thorough in their diagnoses and repairs.**

★★★★★ by Chip Appelbaum on 2015-05-11

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**Midwest Performance Cars is without question the best in Chicagoland. Their honesty, integrity, attention to detail, and professionalism is unparalleled and, perhaps most importantly, they're just wonderful people who love what they do. I've worked very closely with Jonathan and Brandon on a number of very tricky engine issues and I knew without a shadow of a doubt that I was working with the best in the business. Brandon is a genius with Porsches. There's no other way to say it. He's just brilliant. And Jonathan, always calm, cool, and collected, game plans the work that needs to be done step-by-step, keeps you updated throughout the entire process, explains everything in layman's terms as needed, and is a pleasure to work with no matter how big or small the job may be. Look no further than Midwest Performance Cars. They're the best I've ever worked with and there isn't even a close second.**

★★★★★ by Scott Faraci on 2015-05-09

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### **Excellent service,**

★★★★★ by Alan Koppel on 2015-05-02

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**Whitney and the entire team are simply the best. They are honest, courteous, fun, and very knowledgeable. Perhaps, above all, they truly care about the quality of their work.**

★★★★★ by Srini Varadarajan on 2015-04-29

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**Jonathan and his team are the best around. Quality, cost effective service with a smile. It's so good knowing that all your car needs will be met in a timely, professional manner. Highly recommend midwest performance cars.**

★★★★★ by Andrew Kennedy on 2015-04-23

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**Jonathan, Whitney and Jong all helped to make my experience at Midwest Performance a great one. They kept me informed on the status of the work getting completed each day so i wasn't wondering what was going on like most other shops. I am definitely going to make midwest Performance my new shop for all my service work on my car.**

★★★★★ by Joe Weiher on 2015-04-21

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**Always a very professional and thorough job.**

★★★★★ by Lawrence Silman on 2015-04-18

Always a very professional and thorough job.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Service was excellent and the price was fair**

★★★★★ by Gregg Raus on 2015-04-16

Service was excellent and the price was fair

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great overall experience! The entire MPC team was extremely helpful.**

★★★★★ by Anon on 2015-04-13

Great overall experience! The entire MPC team was extremely helpful.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**No complaints about service or workmanship. Every time I pick up my car, it drives better due to the top level work performed by Midwest Performance.**

★★★★★ by Tony Crosby on 2015-04-13

No complaints about service or workmanship. Every time I pick up my car, it drives better due to the top level work performed by Midwest Performance.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Out of warranty, a lot of miles only to find that I had a major electrical issue. This place set me at ease with a price that was reasonable along with quality problem solving and customer service.**

★★★★★ by Martin Rollins on 2015-04-12

Out of warranty, a lot of miles only to find that I had a major electrical issue. This place set me at ease with a price that was reasonable along with quality problem solving and customer service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jon and Andy run a great shop and are very fair! Very happy with their work and service!**

★★★★★ by Jay Stewart on 2015-04-10

Jon and Andy run a great shop and are very fair! Very happy with their work and service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Direct and clear assessment of repairs needed. Communication via email and follow up with phone call very helpful. Unlike other shops, when Whitney (service advisor) called with an update, she included the mechanic (Emil) on the call so he could ask questions and answer concerns. That's the spirit!**

★★★★★ by Michael Davis on 2015-04-06

Direct and clear assessment of repairs needed. Communication via email and follow up with phone call very helpful. Unlike other shops, when Whitney (service advisor) called with an update, she included the mechanic (Emil) on the call so he could ask questions and answer concerns. That's the spirit!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The staff is very courteous and really know their stuff.**

★★★★★ by Anon on 2015-04-06

The staff is very courteous and really know their stuff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Midwest is always great. The service and professionalism is outstanding. Very knowledgeable staff.**

★★★★★ by Mitch Weinstein on 2015-04-05

Midwest is always great. The service and professionalism is outstanding. Very knowledgeable staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I trust Wendy & Jonathan and their team of technicians at Midwest with my vintage 1977 Mercedes 240D, they have been very knowledgeable and helpful in keeping the car in top running condition.**

★★★★★ by Eric Ellis on 2015-04-02

I trust Wendy & Jonathan and their team of technicians at Midwest with my vintage 1977 Mercedes 240D, they have been very knowledgeable and helpful in keeping the car in top running condition.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very friendly and responsive.**

★★★★★ by Mike Kennelly on 2015-03-30

Very friendly and responsive.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I brought to them my Porsche 997 Turbo Cab with what I thought was a clutch issue. I was quoted by a Porsche dealer 8k for repairs. Midwest diagnosed the problem on the spot and saved me thousands. I also had them do the 48k checkup, which was hundreds less than the dealership. They were professional, responsive to my questions, kept me up to date on the repairs and completion time. I highly recommend them and will return for any service or repairs.**

★★★★★ by John Obert-Hong on 2015-03-29

I brought to them my Porsche 997 Turbo Cab with what I thought was a clutch issue. I was quoted by a Porsche dealer 8k for repairs. Midwest diagnosed the problem on the spot and saved me thousands. I also had them do the 48k checkup, which was hundreds less than the dealership. They were professional, responsive to my questions, kept me up to date on the repairs and completion time. I highly recommend them and will return for any service or repairs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Love this shop. Great communication. All conversations revolved around what was best for me in my situation with my car. My wife picked up my car, and she liked their level of communication and service as well.**

★★★★★ by Alberto Segura Jr. on 2015-03-26

Love this shop. Great communication. All conversations revolved around what was best for me in my situation with my car. My wife picked up my car, and she liked their level of communication and service as well.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They are ok.. The light warning lamp was still on in my car.. I thought it would go off when they replaced the bulb?**

★★★★★ by Helen Sanders on 2015-03-19

They are ok.. The light warning lamp was still on in my car.. I thought it would go off when they replaced the bulb?

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Email friendly, prompt and courteous service, close to downtown.**

★★★★★ by Mike Kennelly on 2015-03-15

Email friendly, prompt and courteous service, close to downtown.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I've been taking my 2006 Porsche Cayenne to MPC for a few years and I appreciate that they always go over and beyond to provide not only quality work, at very fair prices, but also the best and most thoughtful customer service which, in my book, definitely sets them apart from other auto repair shops.**

★★★★★ by Anon on 2015-03-11

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always trustworthy. No more needs to be said!**

★★★★★ by John Ardizzone on 2015-03-08

Always trustworthy. No more needs to be said!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I only bring my car to MPC, and not only are they extremely helpful every time, they're also extremely fair when it comes to the bill. You can see that they truly care about the cars they**

**service, and, as an owner of a 911 C4, I particularly appreciate their respect and experience with higher-end vehicles.**

★★★★★ by Melissa Stolt on 2015-03-07

I only bring my car to MPC, and not only are they extremely helpful every time, they're also extremely fair when it comes to the bill. You can see that they truly care about the cars they service, and, as an owner of a 911 C4, I particularly appreciate their respect and experience with higher-end vehicles.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I brought in my 73 Volvo - a classic car that many mechanics are hesitant to work on (because with that kind of age things rust, and rust is very difficult to work with :: you can break things just by touching them). This is the first place I took my car to since buying it, so I needed a full inspection. Midwest Performance Cars did an AMAZING job with giving the car a FULL inspection. The car came back with a great bill of health - (it runs amazingly). And Jon at MPC provided a detailed project plan for little things to get fixed. They went way above and beyond the call of duty. The labor rate is expensive, but if you want the best of the best to work on your vehicle in an honest and upfront manner, these are the guys. For what it's worth: I made the decision to go here by just calling around places in my neighborhood - these guys were open the earliest (a very good sign of hard workers) and answered their phone promptly on a Monday morning at 7-8 am. I was out of town and had to leave the car there for longer than expected, MPC had no problem with that and didnt charge me a storage fee. The car currently drives like NEW. I cannot believe how nice the ride is, it is unbelievable. I plan to keep MPC as my sole service provider on this car.**

★★★★★ by Shakir Akbari on 2015-03-06

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place I took my car to since buying it, so I needed a full inspection. Midwest Performance Cars did an AMAZING job with giving the car a FULL inspection. The car came back with a great bill of health - (it runs amazingly). And Jon at MPC provided a detailed project plan for little things to get fixed. They went way above and beyond the call of duty. The labor rate is expensive, but if you want the best of the best to work on your vehicle in an honest and upfront manner, these are the guys. For what it's worth: I made the decision to go here by just calling around places in my neighborhood - these guys were open the earliest (a very good sign of hard workers) and answered their phone promptly on a Monday morning at 7-8 am. I was out of town and had to leave the car there for longer than expected, MPC had no problem with that and didnt charge me a storage fee. The car currently drives like NEW. I cannot believe how nice the ride is, it is unbelievable. I plan to keep MPC as my sole service provider on this car.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Have found them to be very knowledgeable, fair and clear about what is needed and why. They will tell you whether work is required or not -- even whether it is worth doing if you ask. They stand behind their work and will honor their warranty with no complaints. In my case, they let me know a requested repair was covered by a recall and would be free at dealer.**

★★★★★ by Steve Graessle on 2015-03-02

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great work as always!**

★★★★★ by Anon on 2015-03-01

Great work as always!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been taking my BMW X5, now with 115k miles, to Midwest Performance Cars for a year now. Highly professional, great service, accurate diagnostics and excellent work product. Well worth the trip from the western suburbs to know that the job is done right, at a fair price and I value the family-like atmosphere. Mark C. / Hinsdale**

★★★★★ by Anon on 2015-02-21

I have been taking my BMW X5, now with 115k miles, to Midwest Performance Cars for a year now. Highly professional, great service, accurate diagnostics and excellent work product. Well worth the trip from the western suburbs to know that the job is done right, at a fair price and I value the family-like atmosphere. Mark C. / Hinsdale

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jonathan from Midwest Performance Cars was a pleasure to work with. I received great customer service and I'm very happy with the repairs. The prices were very reasonable and I would not hesitate to take my SUV back for service. Compared to the dealership, Midwest Performance Cars is much better from both a price and quality of work standpoint. I appreciated the honest experience, which can be rare with auto repair businesses.**

★★★★★ by Ben Anderson on 2015-02-21

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My car lives in Sandusky OH...it won't be serviced any place but Midwest. Smart car. V**

★★★★★ by Jack Hofer on 2015-02-19

My car lives in Sandusky OH...it won't be serviced any place but Midwest. Smart car. V

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had my 2006 Porsche Cayenne serviced here and they did an awesome job New ignition coils, new driveshaft, and complete brake job, also regular oil changes. Fair prices and great work Jonathon is a great guy who takes care of you. I will now have my BMW serviced here**

★★★★★ by Craig Johnson on 2015-02-19

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have no reason to look for another shop. You took the dealer estimate of \$900+ to fix a rearview mirror cover and got it down to \$227 parts & labor. That is an entirely fair price instead of highway robbery like the dealer was going to charge us. The staff is always friendly and responsive. Keep it up!**

★★★★★ by Dominic Bardele on 2015-01-26

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I love Midwest. They keep my 2010 Honda Civic well maintained and for a lot less than the dealership. The upfront cost is higher than what I pay at the dealership but the costs overtime is way less. When I had my 2007 Honda Civic, I seemed to spend at least \$300 every time I visited the dealership (which was about 3-4 a year for my oil changes and the resulting "recommended" maintenance to my car). However with Midwest, I've only spent \$300 in the 2 1/2 years that I've had my car. A way better deal.**

★★★★★ by Keya Ramirez on 2015-01-25

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**JJ & all of the Midwest Performance team are great. They even helped with a little body work. And my car is running beautifully!**

★★★★★ by Jay Davis on 2015-01-22

JJ & all of the Midwest Performance team are great. They even helped with a little body work. And my car is running beautifully!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I was doing a transcontinental trip in a newly purchased (1983 911SC) and I had a mechanical issues. The gents @ Midwest Performance got it all sorted out and got me back on the road in no time. I'd recommend anyone in the Greater Chicago area to take their cars to MPC!!! ~Andy**

★★★★★ by Andrew Pachon on 2015-01-22

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent as always.**

★★★★★ by Jeff Lindeman on 2015-01-16

Excellent as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Got an appointment within an couple days, Jonathan kept me in the loop on all progress with my vehicle. They resolved my issue quickly and got my car back to me in pristine condition. Wouldn't take my car anywhere else!**

★★★★★ by Joshua Fisher on 2015-01-12

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Friendly and fair service service from a great group of professionals.**

★★★★★ by Chris Walvoord on 2015-01-09

Friendly and fair service service from a great group of professionals.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As a newish owner of a used Porsche, I'm very cautious when it comes to work being done to my car and the quality of the work performed. The staff was great but Jonathan in particular listened to all my questions; he took before and after photos of the areas I was concerned about. That level of reassurance and commitment is few and far between, but makes so much sense, especially when working with higher-end vehicles. It also helps educate car owners that don't know much about the mechanics of cars (self included), which in turn builds trust/understanding between MPC and their clients.**

★★★★★ by Melissa Stolt on 2015-01-05

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**There are so few places in Chicago that really know what they're doing with late model Porsches, I'm glad MPC is also close to where I live.**

★★★★★ by Lawrence Silman on 2014-12-31

There are so few places in Chicago that really know what they're doing with late model Porsches, I'm glad MPC is also close to where I live.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great job...as usual.**

★★★★★ by Jack Hofer on 2014-12-26

Great job...as usual.

NPS: N/A

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**Staff is knowledgeable and professional. I will definitely bring my car to MPC in the future and highly recommend them.**

★★★★★ by Nick Stassi on 2014-12-24

Staff is knowledgeable and professional. I will definitely bring my car to MPC in the future and highly recommend them.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Service was prompt, all steps explained and transparent in an very friendly atmosphere. They know their cars here.**

★★★★★ by Rich Ryan on 2014-12-22

Service was prompt, all steps explained and transparent in an very friendly atmosphere. They know their cars here.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Second time her with my Audi A4. I have found my independent mechanic with Midwest. These are customer-centered pros. They took care of electrical issues and engine problems this time with great expertise. Cheaper than dealership pricing with top notch service. They worked seamlessly with my after market warranty too. Trust these guys with your German and performance cars.**

★★★★★ by George Roth on 2014-12-21

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Yet again, you provided wonderful professional service as well as a consistent level of communication about the repairs needed to our car! Thanks Love yoru work**

★★★★★ by Sarah Matheson on 2014-12-21

Yet again, you provided wonderful professional service as well as a consistent level of communication about the repairs needed to our car! Thanks Love yoru work

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**A truly professional organization that provided top notch service, fair pricing and incredible feedback. I have never had such a great experience getting my car fixed. Midwest charged half of what a competitor quoted, declined to replace existing parts that were repairable and kept me in the loop the whole time. Would never take my Porsche or bmw elsewhere.**

★★★★★ by Anon on 2014-12-19

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Awesome service, responsiveness and communication. Fair pricing, quality work I'd recommend Midwest to my friends and family.**

★★★★★ by Erin DiPaola on 2014-12-16

Awesome service, responsiveness and communication. Fair pricing, quality work I'd recommend Midwest to my friends and family.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My first time to Midwest Performance Cars. Service was excellent and the staff is great.**

★★★★★ by Jack Frymire on 2014-12-15

My first time to Midwest Performance Cars. Service was excellent and the staff is great.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service.**

★★★★★ by Jeff Lindeman on 2014-12-15

Excellent service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My first visit to MPC and it was all very positive. They went out of their way to bring my attention to a few items that I never would have noticed, and fixed them free of charge. Their knowledge of Porsche and everything about my car far exceeded any dealership experience. Bring your car to MPC ... you won't regret it!**

★★★★★ by Anon on 2014-12-03

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It's hard to find a mechanic you can trust, so when you do, it's a big deal. Midwest Performance Cars (MPC) is full of mechanics you can trust. My car needed a bunch of work done, so I took it where many people do - to the dealer. When the dealer gave me an estimate that I felt was too high, I took my car to MPC. MPC did a complete inspection and found that some of the things the dealer recommended replacing did not really need to be replaced. MPC also found a critical safety issue that the dealer missed. MPC completed all of the necessary repairs in a prompt and professional manner and saved me a bunch of money in the process. As a satisfied customer, I highly recommend them.**

★★★★★ by John Furlan on 2014-12-01

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Super nice people, efficient and fair pricing.**

★★★★★ by Angie Aguilera on 2014-11-30

Super nice people, efficient and fair pricing.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Never a single complaint**

★★★★★ by Michael Khuans on 2014-11-26

Never a single complaint

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**We have been taking our vehicles to Midwest Performance Cars for 8+ years and our experience has always been wonderful. They provide excellent customer service and have your car back as soon as possible. Tom, Jonathan and Whitney are incredible and I recommend them to everyone I know.**

★★★★★ by Cecilia Powers on 2014-11-25

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I wouldn't have the car serviced by anyone else.**

★★★★★ by Andrew Davidson on 2014-11-24

I wouldn't have the car serviced by anyone else.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Same service as Perrilo without the price. They dont wash your car though.**

★★★★★ by Michael Kritschgau on 2014-11-23

Same service as Perrilo without the price. They dont wash your car though.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The Midwest Performance team is the best in the business. Not only do I get all my repair/ service needs met, but always in a professional, yet friendly manner. Jonathan and his team are second to none!**

★★★★★ by Anon on 2014-11-21

The Midwest Performance team is the best in the business. Not only do I get all my repair/ service needs met, but always in a professional, yet friendly manner. Jonathan and his team are second to none!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Had an oil change done on my 911 Porsche Targa 4s. The service was prompt and very professional . I Had my babe back**

**in no time and she was driving great! Awesome service  
Midwest Performance Cars!!! Luke K Chicago.**

★★★★★ by Luke Kras on 2014-11-10

Had an oil change done on my 911 Porsche Targa 4s. The service was prompt and very professional . I Had my babe back in no time and she was driving great! Awesome service Midwest Performance Cars!!! Luke K Chicago.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This is a first class operation. Sales, service are fantastic. You will feel how different this place is compared to others in the city because they are sincere about making sure your car leaves their shop performing at its best.**

★★★★★ by Anon on 2014-11-10

This is a first class operation. Sales, service are fantastic. You will feel how different this place is compared to others in the city because they are sincere about making sure your car leaves their shop performing at its best.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Superb. Straight forward diagnostics. Candid assessment of what should or shouldn't be done, even if it means no repair job. That's the type of honesty that is rare and valued by this customer.**

★★★★★ by Anon on 2014-11-06

Superb. Straight forward diagnostics. Candid assessment of what should or shouldn't be done, even if it means no repair job. That's the type of honesty that is rare and valued by this customer.

NPS: 

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**Was looking for an alternative to service at a Mercedes dealership. Appointment made easily online.. The staff was friendly and knowledgable. I told the service advisor the problems that needed servicing, and requested they also look to see if there was anything additional that needed attention. I was called with the results and estimated costs within 2 hours. My car was repaired and ready earlier then promised, and at less cost than estimated by Mercedes. I have already recommended Midwest Performance to a friend.**

★★★★★ by Anon on 2014-11-03

Was looking for an alternative to service at a Mercedes dealership. Appointment made easily online.. The staff was friendly and knowledgable. I told the service advisor the problems that needed servicing, and requested they also look to see if there was anything additional that needed attention. I was called with the results and estimated costs within 2 hours. My car was repaired and ready earlier then promised, and at less cost than estimated by Mercedes. I have already recommended Midwest Performance to a friend.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always Midwest Performance Cars did an excellent job in taking care of my car. Fixed the problem without any extra unnecessary costs.**

★★★★★ by Russ Omuro on 2014-10-30

As always Midwest Performance Cars did an excellent job in taking care of my car. Fixed the problem without any extra unnecessary costs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**friendly, efficient, professional service. an all around great experience.**

★★★★★ by Euan Sinclair on 2014-10-27

friendly, efficient, professional service. an all around great experience.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I've visited Midwest Performance Cars for service 5 or 6 times, no complaints, they're courteous, professional, and always take good care of my car. Location is convenient to my residence, I see no reason to go elsewhere for service. Recommended.**

★★★★★ by Gregory Geuther on 2014-10-25

I've visited Midwest Performance Cars for service 5 or 6 times, no complaints, they're courteous, professional, and always take good care of my car. Location is convenient to my residence, I see no reason to go elsewhere for service. Recommended.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The guys at Midwest Performance are the BEST!!! They have been taking care of my Mini Cooper for years and have always been honest and straight forward. I will be with these guys forever:))) Yael**

★★★★★ by Yael Sapir on 2014-10-24

The guys at Midwest Performance are the BEST!!! They have been taking care of my Mini Cooper for years and have always been honest and straight forward. I will be with these guys forever:))) Yael

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great people who know all about elite cars! Love your work!**

★★★★★ by Sarah Matheson on 2014-10-20

Great people who know all about elite cars! Love your work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jonathan was honest and practical in his advice, clearly more interested in helping me by doing the repairs that needed to be done, vs the typical dealer's approach of selling every part and repair they can. MPC is now my permanent "shop of choice".**

★★★★★ by Lance Friedmann on 2014-10-15

Jonathan was honest and practical in his advice, clearly more interested in helping me by doing the repairs that needed to be done, vs the typical dealer's approach of selling every part and repair they can. MPC is now my permanent "shop of choice".

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Superior service performed by knowledgeable technicians, each of whom has a great personality and outgoing manner. Prices are reasonable, and are far below those charged by Mercedes. No request is deemed to be unreasonable, and each request is answered with a positive "can-do" "no-problem" approach.**

★★★★★ by Peter Rogers on 2014-10-14

Superior service performed by knowledgeable technicians, each of whom has a great personality and outgoing manner. Prices are reasonable, and are far below those charged by Mercedes. No request is deemed to be unreasonable, and each request is answered with a positive "can-do" "no-problem" approach.

NPS: 

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**Jonathan and the team always do a great job of addressing my concerns and turning the car around quickly. The service is excellent!**

★★★★★ by Christy Domin on 2014-10-12

Jonathan and the team always do a great job of addressing my concerns and turning the car around quickly. The service is excellent!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great job as always! I also like the new look of the shop. I continue to refer friends/family to you guys. Hands down best independent Porsche shop in Chicago.**

★★★★★ by Travis Hughes on 2014-10-12

Great job as always! I also like the new look of the shop. I continue to refer friends/family to you guys. Hands down best independent Porsche shop in Chicago.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good end-to-end service. I really appreciated the consultation on what is critical to do now. I also appreciated the flexibility and follow-up (asking for feedback).**

★★★★★ by Andy Freeman on 2014-10-09

Good end-to-end service. I really appreciated the consultation on what is critical to do now. I also appreciated the flexibility and follow-up (asking for feedback).

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service. They kept me informed with the progress of the repairs on my vehicle and fixed what needed to be fixed. They also informed me of other minor issues with the vehicle and what needed to be fixed ASAP.**

★★★★★ by Robert Smoter on 2014-10-09

Excellent service. They kept me informed with the progress of the repairs on my vehicle and fixed what needed to be fixed. They also informed me of other minor issues with the vehicle and what needed to be fixed ASAP.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Thanks, guys.**

★★★★★ by Whitney Fitzpatrick on 2014-10-08

Thanks, guys.

NPS: 

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**Always honest with me...didn't even say I needed a new battery clamp, but I asked them to put it on anyway. Problem fixed for the long term. I will go back with any future issues.**

★★★★★ by Dominic Bardele on 2014-10-03

Always honest with me...didn't even say I needed a new battery clamp, but I asked them to put it on anyway. Problem fixed for the long term. I will go back with any future issues.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great as always!**

★★★★★ by Jonathan Adolph on 2014-10-01

Great as always!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service. Timely, attentive and professional.**

★★★★★ by Anon on 2014-09-26

Great service. Timely, attentive and professional.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I trust Midwest with my beloved 1999 BMW 740i. If it weren't for their impeccable attention to detail, logical focus and top notch follow through, I don't believe I would have been able to keep the car this long. There comes a point after a car is about 10 years old where it needs a more personal review of function than one might find with the dealer. I've happily recommended Midwest to several friends.**

★★★★★ by Tish Noel on 2014-09-24

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service on my Audi A4. They fixed my convertible top and worked seamlessly with my aftermarket insurance company. They specialize in performance cars. Take your German cars here when you need an expert at a much lower cost than the dealership.**

★★★★★ by George Roth on 2014-09-22

Excellent service on my Audi A4. They fixed my convertible top and worked seamlessly with my aftermarket insurance company. They specialize in performance cars. Take your German cars here when you need an expert at a much lower cost than the dealership.

NPS: 

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**The service and knowledge the men and women who work at Midwest Performance was so impressive. For years I have only trusted the dealer to take care of issues with my Porsche, but now I've found a new home!**

★★★★★ by Taj Khan on 2014-09-21

The service and knowledge the men and women who work at Midwest Performance was so impressive. For years I have only trusted the dealer to take care of issues with my Porsche, but now I've found a new home!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I thought MPC was helpful and prompt. Good follow up too.**

★★★★★ by Mike Kennelly on 2014-09-19

I thought MPC was helpful and prompt. Good follow up too.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All is good!**

★★★★★ by Jeff Lindeman on 2014-09-17

All is good!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have had service my 911 Targa with Midwes Performance Cars several times and always had a prompt reliable service as well as fair prices. Upon request I was able to get estimate and to see old parts taken out and conform suggested diagnostics and repair. Honesty and integrity is what brings me back to Midwest Performance Cars. Luke**

★★★★★ by Luke Kras on 2014-09-12

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**prompt, friendly, courteous, thorough, informative. Took their time explaining things and gave me great advice. Will be back**

★★★★★ by Anon on 2014-06-09

prompt, friendly, courteous, thorough, informative. Took their time explaining things and gave me great advice. Will be back

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**MPC did a phenomenal job of problem solving and showed determination and perseverance to come to resolution with a problem with our car that saved us thousands of dollars that I am confident that any BMW dealer would have charged us with no alternative.**

★★★★★ by Mike Reinhart on 2014-05-21

MPC did a phenomenal job of problem solving and showed determination and perseverance to come to resolution with a problem with our car that

saved us thousands of dollars that I am confident that any BMW dealer would have charged us with no alternative.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Responsive, reasonable, polite, trustworthy.**

★★★★★ by Anon on 2014-05-14

Responsive, reasonable, polite, trustworthy.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent customer service. They only told us the critical things to fix. Fast service. Car came back washed inside and out. Detailed explanation of each job and the severity.**

★★★★★ by Anon on 2014-05-12

Excellent customer service. They only told us the critical things to fix. Fast service. Car came back washed inside and out. Detailed explanation of each job and the severity.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Midwest Performance is the only shop I take my Audi to for service. They are current on all technical and service bulletins. (The dealer was not as well informed.) Customer service is impeccable and very friendly. The shop is ethical and will not recommend unnecessary repairs. It's not only their professionalism but the love of performance cars, e.g, Audi, BMW, Porsche, that shines through. Midwest Performance is the best!**

★★★★★ by Anon on 2014-05-12

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**great work + super helpful**

★★★★★ by Anon on 2014-05-10

great work + super helpful

NPS: 

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**Front and back brakes done on my M3. Consulting prior to the work with Midwest was very helpful in determining the best pads for my use. I appreciate that they have your best interest in mind.**

★★★★★ by Russ Omuro on 2014-05-08

Front and back brakes done on my M3. Consulting prior to the work with Midwest was very helpful in determining the best pads for my use. I appreciate that they have your best interest in mind.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The best care any of Porsche's have had. A complete review of what should be done, and what needed to be done and discussed in detail with me giving me an A' La Carte opportunity to keep a budget, and plan future work. Need and should are different. Service was on time, priced as discussed and the work done right the first time. I was told by my dealer**

**that the repair to the convertible top would be \$3500+/- . That made no sense to me after being properly "trouble shot" the repair was \$350 at Midwest...WOW not even what the dealer looked at. Customer for life**

★★★★★ by Anon on 2014-05-04

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**MPC did a great job with my car and were very knowledgeable. The final price came in higher than expected, partly because the hourly rate for my car ended up being higher than quoted, but other than that I am very happy.**

★★★★★ by Anon on 2014-05-04

MPC did a great job with my car and were very knowledgeable. The final price came in higher than expected, partly because the hourly rate for my car ended up being higher than quoted, but other than that I am very happy.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jonathan and his technician were very helpful. Jonathan showed unusual creativity in pricing out the service. And they stand behind their work.**

★★★★★ by Richard Tworek on 2014-05-02

Jonathan and his technician were very helpful. Jonathan showed unusual creativity in pricing out the service. And they stand behind their work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All in all, people were very helpful and friendly. Plenty of communication and clarity on what the problem was and what would be done.**

★★★★★ by Sterling Seery on 2014-04-28

All in all, people were very helpful and friendly. Plenty of communication and clarity on what the problem was and what would be done.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Midwest Performance per my request did a thorough inspection of my car. The repairs were completed in a timely manner at a reasonable price. I was very impressed by their professional approach to their business.**

★★★★★ by Emily Pruyon on 2014-04-27

Midwest Performance per my request did a thorough inspection of my car. The repairs were completed in a timely manner at a reasonable price. I was very impressed by their professional approach to their business.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**If you have a modified Subaru, Jong is your guy for regular maintenance and unforeseen repairs! He's honest, meticulous, and knows these cars and their boxer engines inside and out!**

★★★★★ by Ed Buonopane on 2014-04-25

If you have a modified Subaru, Jong is your guy for regular maintenance and unforeseen repairs! He's honest, meticulous, and knows these cars and their boxer engines inside and out!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Great job. Efficient service and knowlegable**

★★★★★ by Anon on 2014-04-23

Great job. Efficient service and knowlegable

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**always an excellent experience. Professionally repaired and excellent every time. You get what you pay for these days and Midwest is the best.**

★★★★★ by Anne Herbert on 2014-04-22

always an excellent experience. Professionally repaired and excellent every time. You get what you pay for these days and Midwest is the best.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Best mechanics in the city!!!**

★★★★★ by Lissette Brand on 2014-04-20

Best mechanics in the city!!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **MPC is a trusted expert when it comes to taking care of my Porsche.**

★★★★★ by Jeff Kleban on 2014-04-19

MPC is a trusted expert when it comes to taking care of my Porsche.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent all around. Brought in my 2008 911 Turbo Cabriolet after checking MPC reviews online to have break pads and rotors replaced (front, back). Work was done on time and saved a bundled compared to Porsche dealer in Westmont that treats you like crap (always trying to upsell) and over charges for lame service (had major issuse with them not doing job right when they replaced hydraulic pump for convertible top under warranty, etc.) MPC did a great jobb, dropped me off at my office in the loop in the morning and picked me up when car was down at 3pm same day. Great people, great service. I will be back for sure.**

★★★★★ by Olivier May on 2014-04-13

Excellent all around. Brought in my 2008 911 Turbo Cabriolet after checking MPC reviews online to have break pads and rotors replaced (front, back). Work was done on time and saved a bundled compared to Porsche dealer in Westmont that treats you like crap (always trying to upsell) and over charges for lame service (had major issuse with them not doing job right when they replaced hydraulic pump for convertible top under warranty, etc.) MPC did a great jobb, dropped me off at my office in the loop in the morning and picked me up when car was down at 3pm same day. Great people, great service. I will be back for sure.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The guy's at MWPC have alway's treated me as a Valued customer! They are very professional, straight forward and are always willing to share their expert advice on how to save time and money. You can trust MWPC with your german vehicle- The mechanics at this shop are not only very experienced they are also car enthusiast's who strive to make your car run and handle like no one else. Whether you have an Air cooled Porsche or a late model BMW they can help!**

★★★★★ by Sabeo Mederos on 2014-04-13

The guy's at MWPC have always treated me as a Valued customer! They are very professional, straight forward and are always willing to share their expert advice on how to save time and money. You can trust MWPC with your german vehicle- The mechanics at this shop are not only very experienced they are also car enthusiast's who strive to make your car run and handle like no one else. Whether you have an Air cooled Porsche or a late model BMW they can help!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**excellent work; better and less expensive than the bmw dealership. professional customer service (thanx, jonathan & whitney) and unsurpassed mehanical work (thanx, ollie). i only trust them for any work on my daughter's z4. they are honest and reliable. i highly recommend their shop...**

★★★★★ by Jose Miranda on 2014-04-12

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I got the car Porsche Boxster S 2002 inspected from this shop before buying it. In the pre purchase inspection sheet they mentioned the car is spotless and needs nothing mechanically. I even spoke to the people repeatedly asking if there was any oil leak? they said nope the car is perfect. So I went ahead looked at the car and purchased it. The dealer did not negotiate the price as the guys I paid to perform the inspection confirmed the car was in perfect shape. I drove the car from chicago to detroit only to find out that the car is leaking oil and will require \$3000 to fix the RMS and IMS. What a waste of \$270 I paid**

**which made me decide to buy the car and waste another \$19K on it and now I have to put in \$3000 in 24 hours of purchase to get it fixed. Will never recommend this shop to anyone.**

★☆☆☆☆ by Vishal Thakkar on 2014-04-06

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NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Needed oil change quickly and they obliged. Good price, great service.**

★★★★★ by Greg Kirsch on 2014-04-04

Needed oil change quickly and they obliged. Good price, great service.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**was happy with the job that was none. though i think u r a bit high priced. was disappointed that my car was not returned washed.**

★★☆☆☆ by Jamie Lindquist on 2014-03-28

was happy with the job that was none. though i think u r a bit high priced. was disappointed that my car was not returned washed.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**As always, they quickly assessed the issues, gave me a clear overview of what needed to be done, did the work and got my car back to me same day. Excellent.**

★★★★★ by Anon on 2014-03-28

As always, they quickly assessed the issues, gave me a clear overview of what needed to be done, did the work and got my car back to me same day. Excellent.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Whitney was a pleasure!**

★★★★★ by Mike Kennelly on 2014-03-27

Whitney was a pleasure!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service by a highly qualified staff who are passionate about what they do.**

★★★★★ by Chander Balakrishnan on 2014-03-23

Great service by a highly qualified staff who are passionate about what they do.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jonathan is great, there are certain repairs that you feel held hostage to the stealership service department and he was able to take care of a somewhat problematic repair that the**

**stealership told me "only they could do." Fat chance I was going to pay their king's ransom, Midwest Performance did the job professionally and in the time they said they would and the bill was actually less than I thought it was going to be! Great shop, pro work and as a bonus convenient to where I live!**

★★★★★ by Jim Shearer on 2014-03-20

Jonathan is great, there are certain repairs that you feel held hostage to the stealership service department and he was able to take care of a somewhat problematic repair that the stealership told me "only they could do." Fat chance I was going to pay their king's ransom, Midwest Performance did the job professionally and in the time they said they would and the bill was actually less than I thought it was going to be! Great shop, pro work and as a bonus convenient to where I live!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Midwest Performance Cars is the best place to take your loved German Engineering. I took my 2006 E350 to Hoffman Estates Mercedes Benz and you will not believe the quote, they gave me a quote of \$10k. On top of the unbelievable quote, they neglected a couple of things: my breather hose that had a big hole in it and my brake bleeder was loose and leaking (very dangerous). Yet, they told me my brakes were good. I will never go there again. From now on, I will take my car to Midwest Performance Cars and all my friends with German cars will follow, too.**

★★★★★ by Godswill Ngwakwe on 2014-03-02

Midwest Performance Cars is the best place to take your loved German Engineering. I took my 2006 E350 to Hoffman Estates Mercedes Benz and you will not believe the quote, they gave me a quote of \$10k. On top of the unbelievable quote, they neglected a couple of things: my breather hose that had a big hole in it and my brake bleeder was loose and leaking (very dangerous). Yet, they told me my brakes were good. I will never go there again. From now on, I will take my car to Midwest Performance Cars and all my friends with German cars will follow, too.

NPS: 

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**Michael couldn't have been more helpful and great service is just one aspect of the experience. Getting to walk around the garage and drool over some of the cars they are working on or racing is a real treat. They have the experience and knowledge to performe awesome service and are honest in not doing anything that doesn't need to be done. Great shop!**

★★★★★ by James Futrell on 2014-02-28

Michael couldn't have been more helpful and great service is just one aspect of the experience. Getting to walk around the garage and drool over some of the cars they are working on or racing is a real treat. They have the experience and knowledge to performe awesome service and are honest in not doing anything that doesn't need to be done. Great shop!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great personable shop with highly qualified technicians.**

★★★★★ by Russell (Bud) Sweet on 2014-02-22

Great personable shop with highly qualified technicians.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Real pros. The work was done without delay and within budget. They are honest and knowledgeable. And much cheaper than going to the dealer.**

★★★★★ by AJ Almanaseer on 2014-02-20

Real pros. The work was done without delay and within budget. They are honest and knowledgeable. And much cheaper than going to the dealer.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, Tom and the crew at Midwest went above and beyond fixing my car...A trusted mechanic is hard to find...**

★★★★★ by Eric Chez on 2014-02-19

As always, Tom and the crew at Midwest went above and beyond fixing my car...A trusted mechanic is hard to find...

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Midwest provided fast and exceptional service. I highly recommend them. My Porsche 996 C4 Cab died suddenly while on LSD. I called MPC and talked with Jonathan. He was helpful and let me drop off my car the same day. MPC was transparent on the steps they were taking to diagnosis the issue. They identified the issue, called me, resolved the issue and then kept the car in the shop for a bit longer to make sure that the issue was truly resolved. Overall, I felt in great hands with Jonathan and his techs. Thanks for the fabulous work!**

★★★★★ by David Kovar on 2014-02-09

Midwest provided fast and exceptional service. I highly recommend them. My Porsche 996 C4 Cab died suddenly while on LSD. I called MPC and talked with Jonathan. He was helpful and let me drop off my car the same day. MPC was transparent on the steps they were taking to diagnosis the issue. They identified the issue, called me, resolved the issue and then kept the car in the shop for a bit longer to make sure that the issue was truly resolved. Overall, I felt in great hands with Jonathan and his techs. Thanks for the fabulous work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Outstanding, customer centered, comprehensive service! Everyone I encountered had a common denominator : making sure that they provided me (the customer) with quality service. The comprehensive approach is great; (5 different) staff sat in**

**on the consultation regarding my vehicle. Friendly, caring, competent, and knowledgeable staff, the kind of people I want working on my car! Sandra**

★★★★★ by Sandra Kato on 2014-01-23

Outstanding, customer centered, comprehensive service! Everyone I encountered had a common denominator : making sure that they provided me (the customer) with quality service. The comprehensive approach is great; (5 different) staff sat in on the consultation regarding my vehicle. Friendly, caring, competent, and knowledgeable staff, the kind of people I want working on my car! Sandra

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Top notch as always.**

★★★★★ by Sean Tseng on 2014-01-23

Top notch as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service, as always.**

★★★★★ by Steve Stefani on 2014-01-21

Excellent service, as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have always had a great experience at Midwest Performance Cars, but my last was by far the best. I went in for a common oil and filter change for my BMW. Unfortunately my valve cover had cracked, leading to other issues, etc., increasing the cost and time of my visit. When Michelle called me to inform me of the bad news and initially said it would may take a couple**

**business days to get parts, etc., I went on to complain given I often travel for work, etc. All she promised me is that they would do what they could and was very straight-forward and candid with me....then she called me 6 hours later to tell me she made room in their work to get my car done that very day! This saved me over \$300 in car rental, aggravation, etc. Her care to my situation turned a bad turn of events into one that was quickly forgotten. Aside from being fair on price and doing quality work, that is exceptional customer service!**

★★★★★ by Taylor Hougland on 2014-01-17

I have always had a great experience at Midwest Performance Cars, but my last was by far the best. I went in for a common oil and filter change for my BMW. Unfortunately my valve cover had cracked, leading to other issues, etc., increasing the cost and time of my visit. When Michelle called me to inform me of the bad news and initially said it would may take a couple business days to get parts, etc., I went on to complain given I often travel for work, etc. All she promised me is that they would do what they could and was very straight-forward and candid with me....then she called me 6 hours later to tell me she made room in their work to get my car done that very day! This saved me over \$300 in car rental, aggravation, etc. Her care to my situation turned a bad turn of events into one that was quickly forgotten. Aside from being fair on price and doing quality work, that is exceptional customer service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **honst and on time**

★★★★★ by Ellen Letchinger on 2014-01-17

honst and on time

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Overall I was happy because no work had to be done. I was expecting to shell out about \$300-\$400 in maintenance (tire rotation, 50,000 miles check, etc.) but Midwest determined that**

**everything was up to par and nothing needed to be done until possibly spring time. My only negative comment is that my car was parked outside (snowing that day) and there was a large mound of snow on the driver side. So after unearthing my car under some snow, I had to climb into my car on the passenger side in order to move my car.**

★★★★★ by Keya Ramirez on 2014-01-06

Overall I was happy because no work had to be done. I was expecting to shell out about \$300-\$400 in maintenance (tire rotation, 50,000 miles check, etc.) but Midwest determined that everything was up to par and nothing needed to be done until possibly spring time. My only negative comment is that my car was parked outside (snowing that day) and there was a large mound of snow on the driver side. So after unearthing my car under some snow, I had to climb into my car on the passenger side in order to move my car.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The service I had from here was fine. I have been here at least 10 times and spent good money on my Porsche 911 Carrera , the service crew is good ( I dealt with Jonathan most of the time and he is great) but the girl which I believe is the service writer has bad customer service skills. This last visit has been really bad, no customer service at all...she was rude to me over the phone and in person, this has never happened to me at another car shop where they have treated me very well. I had to problem with the car work but customer service to me a priority especially in this business and taking into account I have been doing business there a lot. I have read they do a car wash for free? That never happened to me ever when I left my car, actually it is dirtier than when I left it. Anyhow, I am obviously not coming back until the customer service gets improved**

★★★☆☆ by Jean Valencia on 2014-01-04

The service I had from here was fine. I have been here at least 10 times and spent good money on my Porsche 911 Carrera , the service crew is good ( I dealt with Jonathan most of the time and he is great) but the girl which I believe is the service writer has bad customer service skills. This last visit

has been really bad, no customer service at all...she was rude to me over the phone and in person, this has never happened to me at another car shop where they have treated me very well. I had to problem with the car work but customer service to me a priority especially in this business and taking into account I have been doing business there a lot. I have read they do a car wash for free? That never happened to me ever when I left my car, actually it is dirtier than when I left it. Anyhow, I am obviously not coming back until the customer service gets improved

NPS: 

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**It's like having a brother-in-law in the business. They have my complete trust.**

★★★★★ by Drew Landmesser on 2013-12-22

It's like having a brother-in-law in the business. They have my complete trust.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Prompt professional courteous service. I'm very pleased.**

★★★★★ by Gregory Geuther on 2013-12-22

Prompt professional courteous service. I'm very pleased.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I received excellent service.**

★★★★★ by Anon on 2013-12-05

I received excellent service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It is a pleasure to say that I have finally found an honest, responsive, reliable, and knowledgeable mechanic in the area. I highly recommend these guys. They really go out of their way to provide their best service possible.**

★★★★★ by Lissette Brand on 2013-12-02

It is a pleasure to say that I have finally found an honest, responsive, reliable, and knowledgeable mechanic in the area. I highly recommend these guys. They really go out of their way to provide their best service possible.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always a job well done.**

★★★★★ by Russ Omuro on 2013-12-02

As always a job well done.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Last few times I've gone, work was either incomplete or late (with excuses) Free car wash for another reviewer? I wish that was the case for me...my \$70,000 car is often left dirtier than when I brought it in. I will be taking my business elsewhere. Yelp review coming soon**

★☆☆☆☆ by Anon on 2013-11-27

Last few times I've gone, work was either incomplete or late (with excuses) Free car wash for another reviewer? I wish that was the case for me...my \$70,000 car is often left dirtier than when I brought it in. I will be taking my business elsewhere. Yelp review coming soon

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Work done on time and under budget. And, a free car wash!**

★★★★★ by David Pich on 2013-11-24

Work done on time and under budget. And, a free car wash!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I can't imagine how anyone could rate this place negatively and this past experience is just one example of why. My brakes were squeaking and I thought I needed new ones. Real reason? They just needed to be cleaned/lubricated and Midwest Performance Cars took care of that without a charge to me. Yep, no charge! At any other place I likely would have a new pair of brakes! As a female, I'm always cautious about auto repair, getting taken advantage of, etc., and never have I felt more comfortable than with MPC. Further, whenever I have questions, the service manager and mechanics are more than happy to educate me.**

★★★★★ by Andrea Roebker on 2013-11-20

I can't imagine how anyone could rate this place negatively and this past experience is just one example of why. My brakes were squeaking and I thought I needed new ones. Real reason? They just needed to be cleaned/lubricated and Midwest Performance Cars took care of that without a charge to me. Yep, no charge! At any other place I likely would have a new pair of brakes! As a female, I'm always cautious about auto repair, getting taken advantage of, etc., and never have I felt more comfortable than with MPC. Further, whenever I have questions, the service manager and mechanics are more than happy to educate me.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have a couple different cars that I continually bring here, a BMW and a Porsche, and I can say that they have always taken the best care of them and keep them in top shape. For someone**

**like myself who knows little to nothing about repairing them these guys always explain things in a way that makes perfect sense and I leave knowing that what needed to be fixed was and that it was done right. Jonathan and Tom have always given great advice and Emil knows Porsche cars inside and out. I'll keep going back.**

★★★★★ by Sean McDonough on 2013-11-18

I have a couple different cars that I continually bring here, a BMW and a Porsche, and I can say that they have always taken the best care of them and keep them in top shape. For someone like myself who knows little to nothing about repairing them these guys always explain things in a way that makes perfect sense and I leave knowing that what needed to be fixed was and that it was done right. Jonathan and Tom have always given great advice and Emil knows Porsche cars inside and out. I'll keep going back.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I trust MPC to resolve the issues the first time and not overcharge. Thanks Tom and Jonathan**

★★★★★ by Evan Djikas on 2013-11-17

I trust MPC to resolve the issues the first time and not overcharge. Thanks Tom and Jonathan

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The MPC guys took the time to explain what was going on with my BWM and even showed me the part that failed. I got to speak to the mechanic that worked on my car and he provided good tips for keeping an older model car like mine running good.**

★★★★★ by Will Clarke on 2013-11-14

The MPC guys took the time to explain what was going on with my BWM and even showed me the part that failed. I got to speak to the mechanic that

worked on my car and he provided good tips for keeping an older model car like mine running good.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good service on my initial visit. I will repeat.**

★★★★★ by Anon on 2013-11-01

Good service on my initial visit. I will repeat.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Repair took longer than originally quoted but the service staff was very helpful in accommodating my schedule for getting the car back to me.**

★★★★★ by Jeff Spearin on 2013-10-31

Repair took longer than originally quoted but the service staff was very helpful in accommodating my schedule for getting the car back to me.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I was very pleased, everyone was courteous and very professional, fees are always fair, a welcome alternative to going to the dealer. I would recommend Midwest Performance Cars without hesitation.**

★★★★★ by Gregory Geuther on 2013-10-23

I was very pleased, everyone was courteous and very professional, fees are always fair, a welcome alternative to going to the dealer. I would recommend Midwest Performance Cars without hesitation.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very courteous, honest and respectful. Service was very prompt, and the cost was much lower than what I would have paid at the Mercedes dealer. I have always taken my cars to the dealer for servicing, but not any more! I will not hesitate using Midwest Performance Cars again.**

★★★★★ by Beth Brown on 2013-10-20

Very courteous, honest and respectful. Service was very prompt, and the cost was much lower than what I would have paid at the Mercedes dealer. I have always taken my cars to the dealer for servicing, but not any more! I will not hesitate using Midwest Performance Cars again.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Prompt addressing of issues in a cost effective manner. I will definitely return for service needs.**

★★★★★ by Anon on 2013-10-19

Prompt addressing of issues in a cost effective manner. I will definitely return for service needs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have a 2000 Boxster S and had the IMS Bearing replaced along with the Clutch, Throwout Bearing, Pressure Plate and some other work. I was alerted to the IMS trouble by Johnathan and did extensive research before I took the plunge. Johnathan also because of the age of my car thought it would be a good idea to replace the clutch and related parts as long as the car was apart. I am glad I did, the clutch feels great and my car feels new again and I have peace of mind knowing the engine is not going to blow on me because of the IMS. Thank You Midwest you are the only people who will ever work on my Porsche.**

★★★★★ by Ted Burnley on 2013-10-17

I have a 2000 Boxster S and had the IMS Bearing replaced along with the Clutch, Throwout Bearing, Pressure Plate and some other work. I was alerted to the IMS trouble by Johnathan and did extensive research before I took the plunge. Johnathan also because of the age of my car thought it would be a good idea to replace the clutch and related parts as long as the car was apart. I am glad I did, the clutch feels great and my car feels new again and I have peace of mind knowing the engine is not going to blow on me because of the IMS. Thank You Midwest you are the only people who will ever work on my Porsche.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Accommodating and professional, provided several options as needed a lot of work done. Three year warranty on work. Great experience.**

★★★★★ by Brenda Smith on 2013-10-12

Accommodating and professional, provided several options as needed a lot of work done. Three year warranty on work. Great experience.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great experience was kind of nervous taking it there since I really didn't know much about them but once i read the reviews and took my car I can admit I made a good selection in going to them. They do a good job!**

★★★★★ by Jessica Munoz on 2013-10-10

Great experience was kind of nervous taking it there since I really didn't know much about them but once i read the reviews and took my car I can admit I made a good selection in going to them. They do a good job!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Honest car service. Detailed explanation of what's needed. Highly skilled service technicians that take obvious pride in their work.**

★★★★★ by Jim Greenwell on 2013-10-04

Honest car service. Detailed explanation of what's needed. Highly skilled service technicians that take obvious pride in their work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service, feedback, and work. I was provided the best prices in a timely manner and with great courtesy and care.**

★★★★★ by Anne Herbert on 2013-09-30

Excellent service, feedback, and work. I was provided the best prices in a timely manner and with great courtesy and care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service. Work done right and done on-time.**

★★★★★ by Anon on 2013-09-26

Great service. Work done right and done on-time.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Outstanding customer service. My understanding of cars is very little. Before the mechanic gave me a complete run down of my car's mechanical issues he first asked "what my intentions with the car were?". This is because my Audi A4 is now 10 years old. In his opinion it would cost a considerable amount to address all of the small issues, but if I just needed to**

**get back on the road for a short period of time there were a couple of recommendations he could make. He also told me what to look for in the future if there were anymore problems. It took a little bit longer than I was originally told, but I was notified twice with updates as to when my car would be finished. I'll take my car back everytime.**

★★★★★ by Brooks Johnson on 2013-09-26

Outstanding customer service. My understanding of cars is very little. Before the mechanic gave me a complete run down of my car's mechanical issues he first asked "what my intentions with the car were?". This is because my Audi A4 is now 10 years old. In his opinion it would cost a considerable amount to address all of the small issues, but if I just needed to get back on the road for a short period of time there were a couple of recommendations he could make. He also told me what to look for in the future if there were anymore problems. It took a little bit longer than I was originally told, but I was notified twice with updates as to when my car would be finished. I'll take my car back everytime.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Thanks for quality work**

★★★★★ by James Smith on 2013-09-24

Thanks for quality work

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **They treat your car as if it was their own.**

★★★★★ by Anon on 2013-09-21

They treat your car as if it was their own.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very thorough, timely service. Details of repairs patiently explained**

★★★★★ by Anon on 2013-09-20

Very thorough, timely service. Details of repairs patiently explained

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very nice and informative, always a pleasure to deal with. I would recommend them to anyone without reservation.**

★★★★★ by Russ Omuro on 2013-09-19

Very nice and informative, always a pleasure to deal with. I would recommend them to anyone without reservation.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent!**

★★★★★ by Nate Freeman on 2013-09-17

Excellent!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I left my vehicle Tuesday morning before traveling on a business trip the next day, hoping to have the work completed by noon that Friday. The work was finished around 6:30 p.m. Great quality maintenance and repairs, although I hope the 4-6" scrape on my bumper will buff out.**

★★★★★ by Kris Keys on 2013-09-16

I left my vehicle Tuesday morning before traveling on a business trip the next day, hoping to have the work completed by noon that Friday. The work was finished around 6:30 p.m. Great quality maintenance and repairs, although I hope the 4-6" scrape on my bumper will buff out.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good people. Quality work. Seem a bit short handed so timing a bit frustrating but I will come back and recommended others.**

★★★★★ by James Smith on 2013-09-11

Good people. Quality work. Seem a bit short handed so timing a bit frustrating but I will come back and recommended others.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My service advisor was devisishly handsome and debonair, I welcomed his advances and am looking forward to our date next week. Car runs great too. Muah!**

★★★★★ by John Scheff on 2013-09-04

My service advisor was devisishly handsome and debonair, I welcomed his advances and am looking forward to our date next week. Car runs great too. Muah!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Like having a family member in the business.**

★★★★★ by Anon on 2013-08-26

Like having a family member in the business.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a positive experience! I have referred several people to MPC and will continue to do so! :-) Thanks all!**

★★★★★ by Andrea Roebker on 2013-08-20

Always a positive experience! I have referred several people to MPC and will continue to do so! :-) Thanks all!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Knowledgeable group that really cares about the cars they're working on.**

★★★★★ by Brad West on 2013-08-05

Knowledgeable group that really cares about the cars they're working on.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Midwest has been wonderful. Timely, courteous and reasonable quotes. Jonathan is honest, knowledgeable and practical...he doesn't pad car issues and explains the cost and application. I would definitely recommend highly. MaryEllen**

★★★★★ by Mary Ellen Shannon on 2013-08-01

Midwest has been wonderful. Timely, courteous and reasonable quotes. Jonathan is honest, knowledgeable and practical...he doesn't pad car issues and explains the cost and application. I would definitely recommend highly. MaryEllen

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I felt the assessment of what needed to be done was fair and accurate, that the guys at MPC really cared about my car and were concerned with keeping it in top running condition, and that the work made the car feel even tighter than the day I bought it. While the service isn't cheap, I think you get what you pay for and they even allowed me to bring in some of my own parts, which saved me some money on the side and was greatly appreciated. I hope I never have to come back, but I am sure something will go wrong at some point and when it does, I'll be calling MPC.**

★★★★★ by Sterling Seery on 2013-07-25

I felt the assessment of what needed to be done was fair and accurate, that the guys at MPC really cared about my car and were concerned with keeping it in top running condition, and that the work made the car feel even tighter than the day I bought it. While the service isn't cheap, I think you get what you pay for and they even allowed me to bring in some of my own parts, which saved me some money on the side and was greatly appreciated. I hope I never have to come back, but I am sure something will go wrong at some point and when it does, I'll be calling MPC.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**MPC was fast, friendly, and honest...all you can ask for.**

★★★★★ by Ramin Baghai on 2013-07-24

MPC was fast, friendly, and honest...all you can ask for.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I appreciated the fair and honest...**

★★★★★ by Albert Thornton on 2013-07-22

I appreciated the fair and honest assessment of my vehicle and the quality of work and timely delivery. I shall return to have the spark plugs replaced in

5,000 miles. The only thing I request is to have my vehicle parked facing north in the driveway or on on the street for pick up as it was difficult and dangerous to back out of the driveway on to a busy throughway like Lake street.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **The service provided was excellent!**

★★★★★ by J.R. Kirchner on 2013-07-22

The service provided was excellent! My car was ready before I thought it would be, and the staff here is first rate, all of them knowing what they are doing, and as friendly as can be! They know their stuff!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Midwest Performance is very customer...**

★★★★★ by Keya Ramirez on 2013-07-19

Midwest Performance is very customer focused. I have a Honda Civic (definitely not a high-end car that Midwest typically services) but they've taken care of my car just like any of their other clients. Note: They are a little pricey but in a competitive way. There have been times that they charge less than the dealership I used to take my car to.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Check engine light is still on.....**

★★★★★ by David Pich on 2013-07-18

Check engine light is still on.....

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## As always, the service was great,...

★★★★★ by Dainius Dumbrys on 2013-07-15

As always, the service was great, well explained and done very quickly!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Job was just a simple AC recharge,...

★★★★★ by Neal Agran on 2013-07-03

Job was just a simple AC recharge, but you guys did a great job as always. Andy was super helpful and called mid-day to give me an update. Car was up front and ready to roll when i came to pick it up. Thanks!!

NPS: N/A

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## First time bringing my vehicle...

★★★★★ by Ivan Hall on 2013-06-25

First time bringing my vehicle in for service. Communication was excellent and quality service. Will definitely bring my vehicle back for future visits. Thank you!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Another job well done!

★★★★★ by Jackie Fournier on 2013-06-17

Another job well done!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## After years of getting overcharged...

★★★★★ by Anon on 2013-06-16

After years of getting overcharged by dealers and assorted hucksters, I have finally found the most competent, honest and reasonable German car mechanic in the city. You will not be disappointed.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## To be honest, I feel cheated. I...

★★★☆☆ by Russell Ruplinger on 2013-06-16

To be honest, I feel cheated. I brought the car in because of a large amount of smoke coming from the car. I was told that issue was my valve cover gasket, even though I had mentioned that I thought it was a turbo issue when I dropped it off. The gasket was replaced. There was no mention of any turbo issues until after called the shop to figure out why my car was still smoking when I had paid almost a grand to have the issue resolved.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## great service as always.

★★★★★ by Richard Maginn on 2013-06-14

great service as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Smart People, excellent work.

★★★★★ by Antoine Mourani on 2013-06-11

Smart People, excellent work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **These guys are experts and gentlemen.**

★★★★★ by Anon on 2013-06-10

These guys are experts and gentlemen. The service was courteous and informative.

NPS: N/A

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### **Great work. Honest mechanics.**

★★★★★ by Anon on 2013-06-09

Great work. Honest mechanics.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Thanks for your help with the PPI...**

★★★★★ by Anon on 2013-06-06

Thanks for your help with the PPI guys. I am a new Porsche owner. I will be calling to schedule the IMS work shortly. Thanks.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **My father and I have been bringing...**

★★★★★ by Sabeo Mederos on 2013-06-06

My father and I have been bringing our Porache's and BMW's here for some time now, and we have always received top notch service. Midwest has some of the best Technicians in Chicago.

NPS: N/A

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### You guys are great! Jonathan told...

★☆☆☆☆ by Ted Burnley on 2013-05-31

You guys are great! Jonathan told me to bring my Boxster in at 10am for an oil and filter change and I would be out by 11am, he lied I was out by 10:55 am. He also pointed out to me some work I probaly should do in the future to maintain my car at a high standard. I have been using Midwest now for 3-years and they will be the only guys who work on my Boxster "S". Ted B.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### Excellent

★★★★★ by Herschel Burton on 2013-05-23

Excellent

NPS: N/A

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### My car needed major work... the...

★★★★★ by Jennifer Payne on 2013-05-22

My car needed major work... the timing belt stripped and that affected the head. I appreciate the work Midwest Performance Cars did on the car... they did quality work, and now my car's engine actually "purrs" when it's idle. It drives better now than before the problem with the head happened. So far so good!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Friendly, reliable, professional,...

★★★★★ by Julie Graham on 2013-05-20

Friendly, reliable, professional, and fairly-priced service. Glad to support a local business of this caliber! Very knowledgeable mechanics with specialized technical skills.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## I brought my 2004 Mercedes in for...

★★★★★ by Melissa Adams on 2013-05-20

I brought my 2004 Mercedes in for an inspection with Jonathan he was so polite and truthful about my brakes and told me what I needed and I still had 500 miles on the front and back. But I told Jonathan that I still wanted both front and back brakes done and they did a excellent job. I recommend anyone to use Midwest performance.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## MPC is the best mechanic's shop...

★★★★★ by Matt Seifert on 2013-05-16

MPC is the best mechanic's shop I have ever been to. The techs there are very experienced and knowledgeable. MPC's tech's are also very down to earth and no-nonsense. They will not recommend needless repairs and will help you make good decisions about your car.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## One again I was pleased with the...

★★★★★ by Diane Scruggs on 2013-05-09

One again I was pleased with the work done on my vehicle. What pleases me more is their honesty about what needs to be repaired versus what costs the most to repair. Kudos to Johnathan.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Tom and Jonathon are great to work...

★★★★★ by Craig Johnson on 2013-05-09

Tom and Jonathon are great to work with. Brakes on my Cayenne are perfect again. Quick turn around time as well. Go see these guys!!!!

NPS: N/A

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## Outstanding , pleasant , helpful...

★★★★★ by Anon on 2013-05-08

Outstanding , pleasant , helpful and provided me with a battery on short notice with great work and helpful advise as to other issues with the car. Nice guys too.

NPS: N/A

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## Great shop!

★★★★★ by Andrew Aigsyonov on 2013-05-08

Great shop!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## The entire team went above and...

★★★★★ by Bob Kim on 2013-05-06

The entire team went above and beyond to help me with a brake pad, brake fluid and tech inspection for Audi A4 2.0T Quattro. And they handled it courteously and professionally. I will recommend this shop to my friends and colleagues who have Porsches, BMWs and Audis.

NPS: N/A

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## As a first time visitor...I felt...

★★★★★ by Brad West on 2013-04-29

As a first time visitor...I felt very comfortable there. They addressed the priority issues and explained the other issues that weren't as timely. I didn't feel dirty walking out of there like one would after a visit to a dealership or your traditional mechanic...

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Great. Jonathan a pleasure to work...

★★★★★ by Anon on 2013-04-28

Great. Jonathan a pleasure to work with. Like the dropoff service -

NPS: N/A

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## one week after installing new shocks...

★★★★★ by Fidel Marquez on 2013-04-28

one week after installing new shocks and struts, a new rear shock mount failed. MPC replaced parts. Took much longer than I anticipated.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## You guys are awesome. After getting...

★★★★★ by Whitney Fitzpatrick on 2013-04-26

You guys are awesome. After getting a false diagnosis for new brakes, I took my GTI to you for the repair. Turns out that Fletcher Jones was wrong, the pads weren't even close to being worn. Instead of fixing them and charging me, you guys were honest. I will for sure be back with any engine repair that I need done. Thank you!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Quality service by professional...

★★★★★ by Anon on 2013-04-26

Quality service by professional and competent staff. They provide good information about work needed and NOT needed. I recommend MPC without qualification. LK

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Great follow-ups by both Jonathan...

★★★★★ by Jeff Bezzo on 2013-04-22

Great follow-ups by both Jonathan and Tom. Fantastic attention to detail on my 911 (964 C2) by Emil, much more than what I experienced at a Porsche dealership. I will definitely be back.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Brought my VW in for 20K checkup.

★★★★★ by Paul Heckman on 2013-04-20

Brought my VW in for 20K checkup. This is often a carte blanche operation for dealers, but these guys didn't replace anything that didn't need it. Quick service, reasonable price.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Prompt, professional, fair price...only...**

★★★★★ by Scott Hootman on 2013-04-19

Prompt, professional, fair price...only neg is its impossible to get a cab in the a.m in that area after you drop the car..

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Always excellent service from experienced...**

★★★★★ by Tom Wilson on 2013-04-11

Always excellent service from experienced knowledgeable auto technicians.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **The inspection I received before...**

★★★★★ by Albert Thornton on 2013-04-05

The inspection I received before completing the purchase of my 2007 Mercedes Benz ML 350 was certainly worth the cost. The Midwest Performance team pointed out various issues that I was completely unaware of and I returned to the dealer with their assessment and started discussions and finalizing negotiations. I would not have been able to negotiate fairly without this assessment.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Honest Shop

★★★★★ by Anon on 2013-03-28

This is by far the best shop we have ever had. They are honest, thorough and stand behind their work!

NPS: N/A

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## Good experience.

★★★★★ by Herschel Burton on 2013-03-27

Good experience.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## My coworker referred me to MPC...

★★★★★ by Will Clarke on 2013-03-26

My coworker referred me to MPC after my 2000 BMW 3 series radiator cracked. Barely drivable was able to get to the shop. They fixed the issue, consulted on other neglected service items and got my car back in 24 hours. Very knowledgeable about BMWs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## This is a shop that is dedicated...

★★★★★ by Kim Emig on 2013-03-13

This is a shop that is dedicated to doing good work. They understand how cars work and how to fix them. Jonathan, John and Emil were all wonderful helping me understand what needed to be repaired. If you need reliable car maintenance use Midwest Performance Cars.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Perfect, as always!**

★★★★★ by Meg Scholand on 2013-03-10

Perfect, as always!

NPS: N/A

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### **The service department and particularly...**

★★★★★ by Anon on 2013-03-08

The service department and particularly Jonathan were responsive and knowledgeable and it was on the basis of their initial response that I decided to send my car to them instead of to the mini dealership. As it turns out, not only were they able to find the cause of a problem that no other repair shop had been able to, but the repair was less than half the price. And in addition, they are a group of thoroughly nice people. The whole experience was more like tea at the Peninsula and less like the usual vague and muddy and expensive business that is getting your car repaired. Frankly, why would you ever go anywhere else? Thank you chaps, a job very well done indeed.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **pleasant and knowledgeable staff.**

★★★★★ by Anon on 2013-03-04

pleasant and knowledgeable staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Scheduling was easy and fast. Service...**

★★★★★ by Anon on 2013-03-01

Scheduling was easy and fast. Service was excellent. They identified the problem with the car right away and provide a competitive estimate. Thank you.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Great service as always.**

★★★★★ by Mitch Early on 2013-02-19

Great service as always.

NPS: N/A

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### **Explained problem and delay. Helpful...**

★★★★★ by Anon on 2013-02-10

Explained problem and delay. Helpful and attentive.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Excellent service, Jonathan was...**

★★★★★ by Herschel Burton on 2013-02-04

Excellent service, Jonathan was outstanding.

NPS: N/A

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### **Great service and went the extra...**

★★★★★ by Anon on 2013-02-02

Great service and went the extra mile to take care of some additional nits

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Excellent, courteous service. Scheduled...**

★★★★★ by Milan Milosevic on 2013-02-01

Excellent, courteous service. Scheduled me within a day of my call. Dropped off car at 7:30. Done by early afternoon. Run by professionals.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Jonathan and John (my appologies...**

★★★★★ by Stuart Blum on 2013-01-31

Jonathan and John (my appologies if mis-spelled) proved excellent service and did a fantastic job. I will absolutely refer!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Great service, helpful, friendly,...**

★★★★★ by Rachael Farhat on 2013-01-31

Great service, helpful, friendly, job well done and quick! Thanks!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent service

★★★★★ by Herschel Burton on 2013-01-25

Excellent service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Nice service and the work was done...

★★★★★ by Anon on 2013-01-07

Nice service and the work was done at a great pace

NPS: N/A

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## Knowledgable and super friendly...

★★★★★ by Jamie Runnels on 2013-01-05

Knowledgable and super friendly guys. I'll definitely use you guys again.

NPS: N/A

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## Great customer service and rare...

★★★★★ by Anon on 2012-12-30

Great customer service and rare willingness to honor special requests. Going on 4+ years of taking care of my 330xi and Jeep Liberty. Have already handed out a handful of business cards!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## These guys are experts, they know...

★★★★★ by Dave Fogel on 2012-12-17

These guys are experts, they know their stuff!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Thanks for correctly diagnosing...

★★★★★ by John Nussbaum on 2012-12-15

Thanks for correctly diagnosing my car issue and not charging me a bunch of money that Fletcher Jones would have charged me on a repair that is under warranty.

NPS: N/A

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## Tom & Emil have been taking caring...

★★★★★ by Nick Tyszka on 2012-12-14

Tom & Emil have been taking caring of my 356 for almost 10 years. Now they also service my 997. Jonathan & Emil are always knowledgeable with Porsche and get cars in and out quickly and at fair prices. They make post-warranty Porsche ownership a positive experience.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Very good experience. Fast turn...

★★★★★ by Anon on 2012-12-12

Very good experience. Fast turn around time. Very professional as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent service as always. They

★★★★★ by Mike Reinhart on 2012-12-09

Excellent service as always. They provided out of the box problem solving and persistence to diagnose and solve the problem with our car regardless of the challenges to do so. They consistently communicated with us to provide us with status of our repairs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## No problems. Appreciate taking

★★★★★ by James Nawrocki on 2012-12-09

No problems. Appreciate taking the time to describe the problem, the cause, and walking me through the planned repairs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Satisfied Customer

★★★★★ by Allan Gold on 2012-12-03

Work was performed as promised

NPS: N/A

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## Midwest Performance Cars is like the Northwestern Memorial of mechanics

★★★★★ by Anon on 2012-12-01

Took a careful history, formulated a proper differential diagnosis, performed appropriate diagnostic tests. A cure.

**NPS: N/A**

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## **Up close and personal**

★★★★★ by Robert W. Armstrong on 2012-11-26

Took my just bought 2000 Porsche 911 to MWPC to get it back in fighting trim. Jonathan(Svc Mgr)& Emil (tech)impressed me with their troubleshooting ability - & then did the work on time & on budget. They also went out of their way to help with 3rd party parts & equipment, like radar detector, making my life easier. Main reason I recommend MWPC is listening to Jonathan & techs discuss repairs underway on other cars: every conversation was professional & they knew the cars inside and out.

**NPS: N/A**

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## **Had a little bit of everything done on my car...**

★★★★★ by Ardalan Tajalli on 2012-11-23

...and as usual, the service defines top-notch, thorough, and fast; and the customer attention and communication is exemplary. Thanks guys, for making the usually painful experience of taking your car into the shop, so easy.

**NPS: N/A**

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## **Annual Checkup**

★★★★★ by Tom Wilson on 2012-11-19

I took my BMW X5 in for an annual check up. The auto technicians at Midwest Performance always do an excellent diagnosis and I was very pleased to have my vehicle back in excellent working condition as usual.

**NPS: N/A**

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## Happy Female Audi Owner

★★★★★ by Anon on 2012-11-18

The staff at Midwest Performance provides amazing service, not only for an auto shop, but for a service-oriented business in general. There has been more than one instance in which they could have easily bent the truth to get me to pay more than I should have for fixing my car, but this has never happened once. Their vast knowledge base about Audis, efficiency in providing quotes, prompt follow up and honest pricing is what will bring me back and what should bring you in if you own a foreign car that is in trouble. However, make sure to plan to call a cab or friend to pick you up and drop you off.

**NPS: N/A**

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## Top Notch Shop

★★★★★ by Anon on 2012-11-14

Best experience ever with an auto shop. The entire staff (including the owner) collaborated to discuss the approach. They took care of my vehicle and performed the work as if it was their own personal car. If they are willing to tackle the work - I wouldn't go anywhere else!

**NPS: N/A**

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## Great Enthusiast Shop

★★★★★ by John Scheff on 2012-11-12

I purchased a new to me 88 325ix that I brought in for an inspection/maintenance. When I came in the guys showed me around the shop. A couple of the techs came out to take a look at the car, and they seemed genuinely excited about working on her. Jonathan, the service manager/advisor sat me down and we went through the vehicle history and set up a service. He had the tech call me directly which I appreciated as

he's an E30 nut and had a lot of relevant experience with my somewhat rare model. Job was done on time and on budget. I would highly recommend these guys to any enthusiast owner.

**NPS: N/A**

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## **Dependable repair shop with expert advice**

★★★★★ by Anon on 2012-11-12

Recently had my e39 in for a major set of repairs. While the repair took longer than expected, the quote was more than fair, advice about what to repair, what to watch, and what to leave is invaluable in managing an aging car. Have trusted this shop with my cars for years. Loaner vehicle during major repairs would be appreciated.

**NPS: N/A**

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## **Honest, Professional Service**

★★★★★ by Anon on 2012-11-05

Extremely professional, precise diagnosis and excellent communication/detail regarding needed service/repair. Fair pricing. Highly recommended. Great Audi service.

**NPS: N/A**

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## **chez clutch/pump**

★★★★★ by Eric Chez on 2012-10-17

good work guys and I appreciate the call re the overpayment...I have tons of confidence in "my guys."

**NPS: N/A**

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## **I won't go anywhere else**

★★★★★ by Scott Faraci on 2012-10-11

Tremendous service. Jonathan and team are friendly, responsive, and perhaps most importantly, honest! I trust their opinion implicitly and, in the six or seven times of taken my car in, have been 100% satisfied in the exemplary work they've done on my car. You can't put a price on trust, in my opinion, and MPF are the best in Chicago in this regard. Keep up the great work guys!

**NPS: N/A**

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## **Most honest guys in the business**

★★★★★ by Ramin Baghai on 2012-10-04

Not only are these guys experts in their field, they're the most honest ones in the business. I can always trust their assessment of my car

**NPS: N/A**

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## **Service Review**

★★★★★ by Mike Reinhart on 2012-09-30

As always, Midwest Performance Cars provided an honest, competent, thorough diagnosis of our car.

**NPS: N/A**

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## **Good service but work incomplete**

★★★★★ by Anon on 2012-09-30

The staff is uber-professional and even stayed after hours so I could pay for the work and pick up my vehicle. However, not all repairs that I requested were completed, so I guess I need to return (annoyance).

**NPS: N/A**

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## **A/C Drain Repair**

★☆☆☆☆ by David Pich on 2012-09-27

Disappointed that a more definitive repair could not be done...."maybe it's fixed, maybe it's not" is not optimal.

**NPS: N/A**

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## **Great Service**

★★★★★ by Anne Herbert on 2012-09-18

Midwest Performance is the epitome of excellent service. The professionals at Midwest performed their jobs in a timely manner and maximized the performance of our Mercedes. Not only were the professional but they were up front and honest with their opinions about work that wasn't necessary to be performed but was available. I firmly believe that most other performance companies would have recommended another \$400 in repairs that weren't necessary. Thanks Midwest.

**NPS: N/A**

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## **Midwest Rocks**

★★★★★ by Jackie Fournier on 2012-09-09

I brought my 02 BMW to Midwest in the morning and repairs were completed the same day and picked up late afternoon. The prices quoted matched other price quotes out in the Burbs (I usually get a Higher quote in the city). Jonathan followed up with a call to let me know car was ready.

**NPS: N/A**

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## **Dependable, Accurate Service.**

★★★★★ by Ken Williams on 2012-09-04

Shopped around for specialized service for my Audi TT. Midwest gave me a great quote and followed through with great service. Jonathon and the service department kept me up to date on the progress of the service and my car was ready when they said it would be. I will be using Midwest Performance for all future service on my Audi.

**NPS: N/A**

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## **Porsche PPI**

★★★★★ by Anon on 2012-08-23

Great help and expertise provided as I was evaluating the purchase of a 1990 Porsche 911. Inspection went well beyond basic "what works; what doesn't" to provide insight into potential issues that will/may need to be addressed in the future.

**NPS: N/A**

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## **'02 BMW Inspection II**

★★★★★ by Anon on 2012-08-20

1-day turn around on a complete inspection II. MPC called to discuss findings, very helpful in prioritizing maintenance items and gives great advice on what needs to be corrected quickly vs. what can be postponed as needed. Very friendly shop, professional mechanics, and reasonable pricing.

**NPS: N/A**

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## Great service as always.

★★★★★ by Mark Sullivan on 2012-08-18

Just had my '68 Mercedes out for a drive after MPC did their magic. The engine is running really smoothly. Real car guys who know what they're doing. Thanks.

NPS: N/A

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## Awesome service

★★★★★ by Jason Sinovich on 2012-08-03

The crew kept their word and warranty. 4000 miles after my car was worked on originally , I was having some problems. I was able to get my car towed there with no notice whatsoever and Midwest performance took care of my issues free of charge! I would recommend them to absolutely everyone with an import. I was nervous when selecting a shop but Jonathan and the guys continue to live up to their great reviews! Thanks a lot guys!

NPS: N/A

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## Very Impressed

★★★★★ by Mike Mulhearn on 2012-07-26

I was very impressed by the service I received at Midwest Performance Cars. Tom, Jonathan, and the crew were all very friendly and went out of their way to answer all of my questions. They repaired my Porsche Cayenne for a good price, and I left with a positive feeling rather than feeling like I just got screwed (as one often feels when having one's car repaired). Many thanks guys!

NPS: N/A

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## SLK 320

★★★★★ by Mike Frey on 2012-07-20

I broke a vacuum line going to the brake booster, thought I could get the fitting replaced but the whole line had to be replaced. This happened when I was cleaning the MAF sensor because of codes PO170 & PO 173. Anyway Johnathon had the hose replaced and also re-torqued the front hubs and ran a diagnostic check for any remaining codes and everything cleared...no more CEL. Great job.

NPS: N/A

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## Laundry List Complete

★★★★★ by Anon on 2012-07-09

Brakes, starter, engine oil, and misc odds and ends--laundry list completed on time. Thanks!

NPS: N/A

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## 2006 Porsche Cayenne

★★★★★ by Craig Johnson on 2012-07-08

Excellent service on my Porsche and quick return to me. Could not be happier with Midwest.

NPS: N/A

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## Excellent Service

★★★★★ by Jay Kozie on 2012-07-07

I have used Midwest Performance for my Porsche and Audi for several years. They accommodate my schedule, minimize my time without my car, and keep me updated on their progress.

**NPS: N/A**

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## **Porsche Boxster Ignition Issues**

★★★★★ by Jackie Grant on 2012-06-24

My sincere appreciation to Jonathan and the Midwest Performance service team for quick assessment/resolution of my Porsche Boxster ignition issue. I was informed by another foreign care repair shop it would take 4 weeks to receive parts. Jonathan quickly informed me of the issue, cost, and guaranteed one-day delivery turnaround. The cost was less than Porsche dealer estimate over the phone and most importantly, the issue has been resolved. I will definitely use Midwest Performance again.

**NPS: N/A**

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## **Great service!**

★★★★★ by Joe Boxer on 2012-06-20

Had my power steering pump replaced and everything worked great at the track! Also had a seamless tech inspection for two events. Thanks

**NPS: N/A**

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## **consistently good service**

★★★★★ by Sarah Younger on 2012-06-14

For more than five years I've been bringing my TT to MPC. From diagnosis, through repair I have received excellent advise and service. Jonathan and team are tops!

**NPS: N/A**

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## 7 years and counting

★★★★★ by Ari Glass on 2012-05-28

I have been taking my '92 C4 to Midwest since 2005 and have never had a bad experience. They are thoughtful and always willing to give options on what type of repairs best fit the ailment.

**NPS: N/A**

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## New clutch go bye bye after 30k

★★★★★ by Zoe & Carter Reese on 2012-05-13

I experienced a total clutch failure after only 30k after installation. Who warranties a clutch? Midwest Performance did after diggin into the problem and discovering the source try fixed it for free. It was done within 48-hours and Stayed late so I could pick it up. To top it all off, I was greeted at the door with a nice cold beer. Now that's service! Thanks Tom and Johnathon.

**NPS: N/A**

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## Porsche work

★★★★★ by Joe Duffy on 2012-05-09

Excellent as always. Performed work as promised and spent the time with me to explain what was done and or needed

**NPS: N/A**

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## Very professional

★★★★★ by Clare Pierce on 2012-05-09

Hard to say much about a repair that does not affect the performance of the car, but it was needed. I was not happy that the car was not returned washed. Guess I was spoiled by German Car Care in Miami.

**NPS: N/A**

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## **Great service as always**

★★★★★ by Tom Kuhn on 2012-05-03

MPC does a great job. Have used them twice and wold recommend them to everybody.

**NPS: N/A**

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## **Thank you Midwest Performance Cars!!**

★★★★★ by Anon on 2012-04-13

Midwest Performance Cars consistently delivers wonderful customer and auto service. I've been bringing my cars there now for about 8 years. I trust their opinions and value their advice. If I have questions, they take the time to thoroughly explain any issues my car is having and show me on the vehicle itself. The owner tends to be onsite and he and his crew always provide a welcoming experience.

**NPS: N/A**

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## **repairs done right**

★★★★★ by Matt Schoenfeldt on 2012-04-09

Jonathan & Paul were professional at every turn & it was clear that they understood what I wanted: my 1983 911SC had to be running like a top! They delivered. Thoughtful examination of the car & solid, fair assessment of what needed to be done.

**NPS: N/A**

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## **BLOWN AWAY!**

★★★★★ by Cray Eubanks on 2012-04-02

Wow! These guys are just plain amazing! I felt very welcome at this establishment and it's not often that I know how to even speak to someone that works on cars. It was obvious that I know NOT a SINGLE THING about cars and these guys were all about helping me out! They didnt want to rip me off or over charge me for anything. I went in expecting the worst thing possible with my RClass Benz and found out that all I need is 2 new tires! I am BLOWN AWAY and will not take my car to anyone else.....these guys are "it"! I look forward to me new tires and my continued loyal business to this place! Go check them out!

**NPS: N/A**

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## **fantastic servie**

★★★★★ by Yael Sapir on 2012-03-29

I thoroughly enjoyed my experience with dealing with this shop. They are professional and friendly and provide great service.

**NPS: N/A**

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## **Good service, Great price**

★★★★★ by Kathy Bankhead on 2012-03-23

I had been a loyal customer of the dealer for my Audi A4. But in this economy, the prices were simply too high. I called around for estimates and got a great estimate for my 60K mile scheduled maintenance. When I arrived for my appointment, I was warmly greeted by Jonathan. I went to lunch while waiting for my car. Midwest Performance performed the maintenance my car required at the price quoted and gave me a thorough to do list. One of the issues pointed out to me with my car was the unsafe condition of my rear tires. Tom was not trying to sell me tires; they don't sell tires. He was concerned about my safety. He strongly encouraged me to get tires immediately. I did. The only downside of my experience was that I had to wait 3 1/2 hours because they had to wait for a part to be delivered. If you

can drop your car and come back when it's ready or have several hours of paperwork you can do in the shop, it's great. I will return and hope to make Midwest Performance Cars "my" service center.

**NPS: N/A**

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## **Good guys, and thorough**

★★★★★ by Dan Somen on 2012-03-10

I've had some odd things going on with my car for a while. I like coming in to Midwest Performance because they know how to find exactly what's wrong, explain it very well, and do a good job fixing it. They won't try to convince you that something is wrong when it isn't and they won't cut corners on getting the job done right. They're honest guys who are good at diagnosing and fixing cars. What more do you need?

**NPS: N/A**

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## **worked on 99 mercedes benz ml430**

★★★★★ by Anon on 2012-03-08

I have grown to be very skeptical of car mechanics. With that said, my experience was fantastic. They know what they are doing, want to build a relationship with customers, and are fast. I'm relieved to say I don't have to look for another mechanic for a long time.

**NPS: N/A**

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## **Another efficient visit**

★★★★★ by Anon on 2012-02-17

Thanks for another easy service visit. Quick oil change for my 330xi. It's nice to have a shop that will use RedLine products, even if they're hard to come by. I also appreciate the time taken to collect a used oil sample to feed my geek analysis habit.

**NPS: N/A**

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## **Get What I Pay For**

★★★★★ by Anon on 2012-02-14

they really know what they are doing which compared to the alternative such as dealers is very refreshing. Great follow up while car is being repaired. I have had great work, fair pricing and no repair too small or large Whenever I have taken my cars to them the outcome is always as promised. My confidence in their ability is also assured by seeing the work they have been entrusted by owners of high performance Porsches. Aston Martin, and BMW

**NPS: N/A**

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## **Fixing old Benz**

★★★★★ by Anon on 2012-02-13

great ,trustworthy service! Great knowledge of Mercedes, short waiting time. prices competitive to the Dealership

**NPS: N/A**

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## **Great friendly service**

★★★★★ by Anon on 2012-01-26

I had been looking for a business in Chicago to replace my mechanics in Wisconsin which had serviced my older Volvos for years and I trusted completely. I am happy to report that after several appointments and interactions I am now completely confident in Midwest Performance Cars. They stay true to their estimates and provide knowledgeable and friendly service.

**NPS: N/A**

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## Good Service

★★★★★ by Anon on 2012-01-12

Great service and they do know all about Porsche's.

**NPS: N/A**

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## Inspection of new car

★★★★★ by Anon on 2012-01-07

Fast, precise, good value. Also flexible knowing I had a short fuse to inspect.

**NPS: N/A**

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## Door problem

★★★☆☆ by Anon on 2012-01-01

I dropped my Passat off at MPC for oil change, coolant flush, and asked them to replace a missing bolt on the driver's door hinge. The door does not fit properly now and calls and emails are not being answered. They seem like nice people, but I'm very disappointed in the lack of response.

**NPS: N/A**

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## Great Service!

★★★★★ by Anon on 2011-12-30

Outstanding service for my Cayenne. Very efficient, back a day before promised. Honest opinion from mechanic about what work was actually needed. I would recommend to anyone worried about where to take Porsche for service within Chicago city limits. Convenient to the Loop.

**NPS: N/A**

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## **PRofessional Job Well Done!**

★★★★★ by Anon on 2011-12-18

Very professional, knowledable, and helpful. I was kept abreast of everything along the way and car was delivered to me as promised. They definately know their foreign cars.

**NPS: N/A**

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## **Always a good experience**

★★★★★ by Anon on 2011-12-01

As one who does a lot of driving, it's great to have a shop that will service my 330 the way I want AND who has a BMW GT-1 service computer on-site. MPC continues to get even better, and I'll return over and over as my 500+ weekly miles require.

**NPS: N/A**

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## **Very helpful and knowledgable**

★★★★★ by Anon on 2011-11-04

Midwest Performance was recommended by a friend, and I would recommend them as well. I really appreciated the honest advice I was given as well as the attention to detail.

**NPS: N/A**

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## Very Helpful and Fast!

★★★★★ by Anon on 2011-11-04

Do not even bother going to the Dealer. Their labor charges cannot compare to Midwest Performance Cars. Fair hourly labor rate. Very helpful Service Manager/Techs. Good customer service. Great place to get your car repaired/maintained once your warranty runs out. My only complaint was the pick up/drop off service. They were only truly able to accommodate having me dropped off at work. I was able to get a ride and it was minor inconvenience considering I was able to schedule my car for repair w/n a couple of days of the initial conversation. Also very helpful the repairs were done by the end of the day since I do not have alternate transportation. I will continue to have my car's maintenance handled here.

**NPS: N/A**

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## Oil Change

★★★★★ by Anon on 2011-11-04

Jonathan was warm, friendly and courteous. Everything went smoothly with no surprises. I've been coming here for my car service needs for the last 3 years and have been happy each time.

**NPS: N/A**

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## Great repair service

★★★★★ by Anon on 2011-10-31

I brought my car in for a suspected coolant leak. As always, Jonathan and the Midwest team were thorough in checking the car from top to bottom and performed excellent work on the repairs needed. We are really happy with the service we get and will recommend MPC to others.

**NPS: N/A**

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## **Back to stock muffler work**

★★★★★ by Anon on 2011-10-18

Good advice and service from professionals. Please update vehicle, however, as 2001 (not 2000) Carrera. thanks.

**NPS: N/A**

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## **Exactly what I was looking for!**

★★★★★ by Anon on 2011-10-18

Jonathan and his team provided excellent, attentive service and top-notch work on a laundry list of repairs on my Porsche. Midwest Performance did it all and I could not be more impressed with what they accomplished in a short period of time. Very, very highly recommended.

**NPS: N/A**

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## **bentley repair**

★★★★★ by Anon on 2011-10-15

thanks midwest -they always kept informed on my cars status and were easy to deal with.I have an older bentley and parts were difficult.They came up with a solution that most repair facilities would not have thought of

**NPS: N/A**

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## **Audi possible power steering issue**

★★★★★ by Anon on 2011-10-13

As always, great service and prices.

**NPS: N/A**

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## **Top Notch**

★★★★★ by Anon on 2011-10-11

Knowledgeable staff, quality work and reasonable prices. One of the best shops in the city.

**NPS: N/A**

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## **Porsche repairs, top quality**

★★★★★ by Anon on 2011-10-03

Wheel bearing replacements diagnosed and performed efficiently at a fair price. Track preparation done thoroughly. Staff extremely courteous and experienced, qualified mechanics explain work process. Also provided major work on Mercedes Benz and Volvos.

**NPS: N/A**

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